



Refund Policy

Our policy lasts 21 days. If 21 days have gone by since your purchase, unfortunately we can't offer you a refund or exchange.

After we receive your documents, we will review them to make sure they are fit for purpose. If they do not meet our verification requirements, we will automatically issue you a refund within the 21 day time frame.

Refunds (if applicable)

Once your refund has been approved, we will send you an email to notify you that we have processed the refund. Once your refund is approved, then your refund will be processed, and a credit will automatically be applied to your card or original method of payment, within a certain amount of days.

Late or missing refunds (if applicable)

If you haven't received a refund yet, first check your bank account again.

Then contact us it may take some time before your refund is officially applied.

There is often some processing time before a refund is applied.

If you've done all of this and you still have not received your refund yet, please contact us at customersupport@cheetahmoney.com

Fees

If you have been charged incorrectly please send us an email to customersupport@cheetahmoney.com